

Dr. Yousefian,

I would like to thank you and your staff for the excellent quality of care you have given me, in these past 2 years. The level of professionalism in your office is far above that of the average Doctor's office. And that, Sir, is a direct relationship to the concern and care levels shown by their leader on a daily basis.

This has been an unbelievable experience for me; one might say a nightmare at times. Because it is obvious that all of you believe in what you are doing helps those of us who have absolutely no idea what we are in for. Your patience and kindness goes along ways to sooth one's fragile state of mind. It must be very satisfying to know that your skills have improved the quality of other human lifes.

Thank you all.

A handwritten signature in blue ink, appearing to read "Amy Kernal". The signature is fluid and cursive, with a large initial letter 'A'.